



PROUDLY SERVING WATER,
WASTEWATER, TRASH, INTERNET

Memo

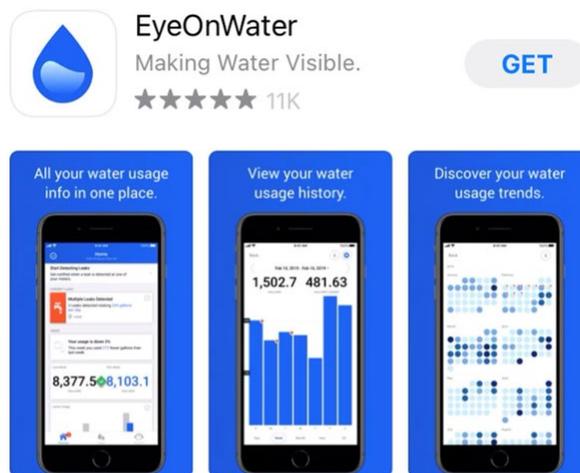
To: EUC Customers
From: Customer Service
CC:
Date: 2/13/2026
Re: EyeOnWater – Consumer Access to Water Consumption

Mayberry customers are able to track the water use of their property on an hourly, daily, monthly, and yearly basis through your Badger water meter EyeOnWater application. EyeOnWater services give consumers direct access to their water consumption data and provide tools to help them manage their water use.

To setup your EyeOnWater account, please follow the following steps:

1. Log into: <https://eyeonwater.com/signup>
2. Enter your utility billing account number. Account numbers can be found on your monthly utility bill.
3. Enter your ZIP code: 80808
4. Follow the prompts to create your EyeOnWater account.

Your account should now be created and you're ready to begin using EyeOnWater. Once an account is created, you can also download the mobile app from your App Store and enter your login credentials.



Additional information about your EyeOnWater account and associated resources can be found on the following page.



Homeowner/Customer Facing Resources for your EyeOnWater App

- Customer Facing Video Overview of EyeonWater App ([EyeOnWater Video Overview](#))
 - This video provides customers an overview of what EyeonWater is, how to use it, and the benefits it gives you in monitoring your own water usage.
- EyeonWater Login Page/App Download ([EyeOnWater Login/Download](#))
 - Here is the login page for the web version of EyeonWater and also has the download buttons for both the Apple and Android apps. It has a button for creating an account help.
- Creating an Account Help ([EyeOnWater Creating an Account](#))
- Help Page for Customers with Resources on how to create an account, use/read the app, and set your own leak alarms
 - Creating an Account Help ([EyeOnWater Creating an Account](#))
 - Using EyeonWater ([Using EyeOnWater](#))
 - Setting Leak Alerts ([Setting Your Own Leak Alerts](#))
- Description for EyeOnWater
 - EyeOnWater web portal and native smartphone apps provide consumers with easy access to personal water consumption data and the ability to create alerts for potential leaks with no need to wait for notification from the utility or a high water bill to take action.
 - **Timely Consumption Data**
 - Allows customers to view and manage their usage by providing water consumption data in 15-minute, hourly, daily, monthly and yearly intervals.
 - **Consumer Empowerment**
 - Promotes customer awareness of leaks and water consumption behaviors, empowering consumers to actively engage in water conservation and leak prevention efforts.
 - **Enhanced Customer Service**
 - Increases transparency with timely consumption data and early alerts for potential leaks, improving customer experience while also reducing calls to the utility, resolution time and high bill adjustments.